Impartiality Policy

IQAS is committed to provide accreditation services in an impartial manner to all the CABs irrespective of size and status.

The Management of IQAS is committed to safeguard impartiality at all levels while providing accreditation services to the CABs.

To avoid conflict of interest, the management takes utmost care in appointing personnel in IQAS that none of its employees has any relation with any CAB for conformity assessment activities. In the case, by chance, any employee brings in the notice of the top management about its personnel having relation with a CAB, that person is kept away from the accreditation process and is kept in view on an ongoing basis and during assessments objectivity is maintained by gauging the situation without any prejudice, emotion or bias.

Personnel engaged in accreditation process have defined remuneration paid to prevent any undue financial, commercial or any other pressure.

IQAS does not provide any consultancy services to any of the CABs and it does not have any division or CAB which undertakes conformity assessment services. Also, IQAS has a policy not to promote any specific organisation.

IQAS provides training related to standards (17025, 15189, 17034, 17043, 17020 etc.) to CABs/stake holders/interested parties in an impartial manner. The purpose of these trainings is to create awareness and to promote accreditation in an impartial manner.

IQAS is committed to resolve complaints and appeals in an impartial manner as per the defined procedures.